# HOW TO IDENTIFY AND TARGET YOUR IDEAL CLIENT

A GUIDE TO PERSONAS AND THE BUYER'S JOURNEY

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## **Buyer Persona Profile**

Buyer personas are fictional representations of your ideal client. Using them as part of your marketing strategy allows you to develop highly targeted messaging to the prospects you want to win over as a client. Use the following template to build out your ideal client persona(s).

| BACKGROUND                     |          |     |    |  |
|--------------------------------|----------|-----|----|--|
| NAME ASSIGNED TO THIS PERSONA: |          |     |    |  |
| INDUSTRY:                      |          |     |    |  |
| JOB TITLE:                     |          |     |    |  |
| EDUCATION:                     |          |     |    |  |
|                                |          |     |    |  |
| DEMOGRAPHICS                   |          |     |    |  |
| INCOME:                        |          |     |    |  |
| LOCATION:                      |          |     |    |  |
| HOUSEHOLD<br>MEMBERS:          |          |     |    |  |
| AGE:                           |          |     |    |  |
|                                |          |     |    |  |
| Communication Pre              | ferences |     |    |  |
| IN PERSON:                     |          | YES | NO |  |
| PHONE:                         |          | YES | NO |  |
| VIRTUAL MEETING:               |          | YES | NO |  |
| EMAIL:                         |          | YES | NO |  |
| NEWSLETTER:                    |          | YES | NO |  |
| SOCIAL MEDIA:                  |          | YES | NO |  |

| OBJECTIVES   | List all objectives below |
|--------------|---------------------------|
| OBJECTIVE #1 |                           |
| OBJECTIVE #2 |                           |
| OBJECTIVE #3 |                           |
| OBJECTIVE #4 |                           |

| OPPORTUNITIES  | List all opportunities below |
|----------------|------------------------------|
| OPPORTUNITY #1 |                              |
| OPPORTUNITY #2 |                              |
| OPPORTUNITY #3 |                              |
| OPPORTUNITY #4 |                              |

# **Buyer's Journey**

The next step is to map out your buyer's journey. The buyer's journey is the process buyers go through to become aware of, consider, and decide to purchase a new product or service. Use this template to map out the buyer's journey for your persona(s).

#### PERSONA #1 JOURNEY MAP

| STAGE OF JOURNEY:     | AWARENESS | CONSIDERATION | DECISION |
|-----------------------|-----------|---------------|----------|
| CHANNEL(S):           |           |               |          |
| MESSAGING:            |           |               |          |
| MEASURE OF<br>SUCESS: |           |               |          |

#### PERSONA #2 JOURNEY MAP

| STAGE OF JOURNEY:     | AWARENESS | CONSIDERATION | DECISION |
|-----------------------|-----------|---------------|----------|
| CHANNEL(S):           |           |               |          |
| MESSAGING:            |           |               |          |
| MEASURE OF<br>SUCESS: |           |               |          |

## **Additional Resources:**

- How to Launch Fee-for-Service in 2023 Resource Center
- Free Tools to Step Up Your Marketing Game